Refund Policy

At Shift into Life, we strive to provide exceptional value and a rewarding experience for our clients. We understand that circumstances may change, and we want to ensure your satisfaction. Therefore, we have implemented the following refund policy:

- 1. Money Back Guarantee: We offer a "No Questions Asked" refund policy for all our coaching programs. If you are not completely satisfied with your purchase, you are eligible for a full refund within 14 days from the date of purchase.
- 2. Requesting a Refund: To initiate a refund, please contact our customer support team at <u>cameron@shiftintolife.me</u> within the specified 5-day period. We kindly request that you include your order details and the reason for your refund request. This will help us improve our services and address any concerns you may have.
- 3. Refund Processing: Once your refund request is received and approved, we will process the refund withing 14 Days from the date of approval. The refund will be issued using the same payment method used for the original purchase. Please note that the time it takes for the refund to reflect in your account may vary depending on your payment provider.
- 4. Exclusions: Please be aware that our refund policy does not apply to the following situations:
 - Refund requests made after the specified 5-day period.
 - Refunds for services already rendered or coaching sessions already conducted during the 14-day period.
 - Refunds for digital products or materials that have been accessed, downloaded or utilized.

Customer Satisfaction: Your satisfaction is of utmost importance to us. If you have any concerns, questions, or issues regarding our coaching programs or services, please reach out to our customer support team at <u>cameron@shiftintolife.me</u>. We are committed to resolving any problems and ensuring your experience with us is positive and enriching.

Please note that this refund policy is subject to change without prior notice. Any modifications or updates to the policy will be communicated to our clients through our official communication channels.

Thank you for choosing Shift into Life. We appreciate the opportunity to support you on your coaching journey.

Shift into Life Refund Policy Team